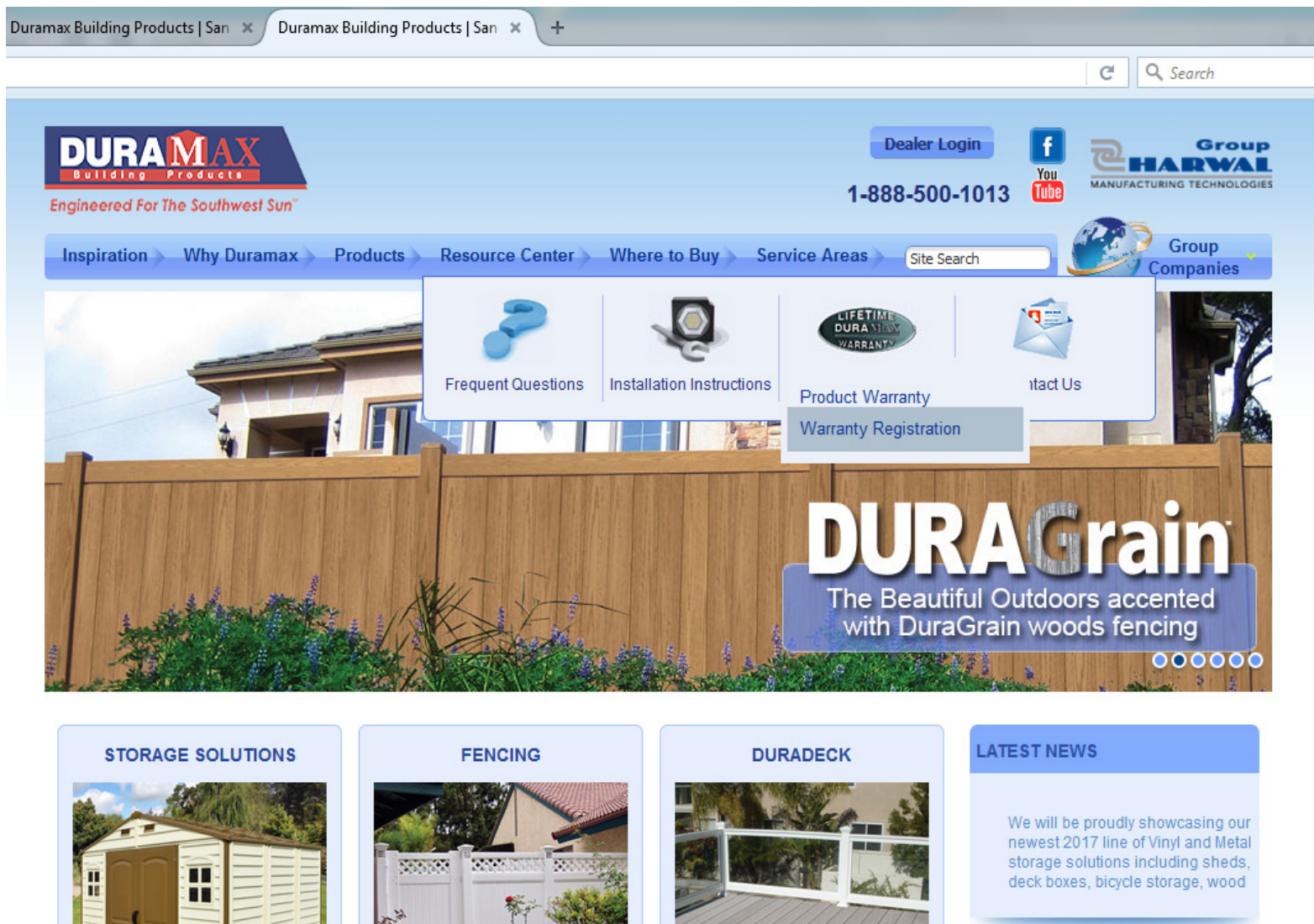


# Steps by step guide to Duramax Warranty Registration

**STEP 1:** Go to Duramax website: www.duramaxbp.com

**STEP 2:** Select Resource Center / Warranty Registration



# Steps by step guide to Duramax Warranty Registration

## STEP 3: Your Information (Enter all Your information)

**DURAMAX**  
Building Products  
*Engineered For The Southwest Sun*

Dealer Login  
1-888-500-1013

Group HARVAL  
MANUFACTURING TECHNOLOGIES

Inspiration > Why Duramax > Products > Resource Center > Where to Buy > Service Areas > Site Search

Group Companies

### THANK YOU FOR YOUR PURCHASE | DuraMAX Building Products Warranty Registration

#### Your Information \* Required

First Name*	Last Name*	
<input type="text"/>	<input type="text"/>	
Address Line 1*	Address Line 2	Apt
<input type="text"/>	<input type="text"/>	<input type="text"/>
City	State	Zip
<input type="text"/>	<input type="text"/>	<input type="text"/>
Country		
Select Country ▾		
Phone	Email Address*	
<input type="text"/>	<input type="text"/>	

#### Purchase Information

Store or Dealer Name*	Date of Purchase(mm-dd-YYYY)*	Purchase Price
<input type="text"/>	<input type="text"/>	<input type="text"/>

## Steps by step guide to Duramax Warranty Registration

### STEP 4: Purchase Information (Enter your Purchase Information)

**Product Category**, select Fencing

**Sub Category**, select the type of fence installed, regardless if it is fence or gates.

Example: Privacy - fence, gates.....

if you don't know the Sub Category

just select Other Custom Made....

Purchase Information

<input type="text" value="Store or Dealer Name*"/>	<input type="text" value="Date of Purchase(mm-dd-YYYY)*"/>	<input type="text" value="Purchase Price"/>
Product Category <input type="text" value="Fencing"/>	Sub Category <input type="text" value="Select Sub Category"/> <ul style="list-style-type: none"> <li>Select Sub Category</li> <li>Classic fence, gates...</li> <li>DuraGrain fence, gates...</li> <li>DuraGrain Woods fence, gates...</li> <li>Perimeter fence, gates...</li> <li>Privacy</li> <li>Ranch Rail Grain fence, gates....</li> <li>Ranch Rail Smooth fence, gates...</li> <li>Semi-Privacy fence, gates...</li> <li>Traditional fence, gates...</li> <li>DuraDeck</li> <li>Patio Covers</li> <li>Other Custom Made...</li> </ul>	

Purchase Decision

**Please check the most important reason for your purchase:**

<input type="checkbox"/> Brand Reputation	<input type="checkbox"/> Size
<input type="checkbox"/> Price	<input type="checkbox"/> Friend/Relative's Recommendation
<input type="checkbox"/> Advertised Special	<input type="checkbox"/> Other

**How did you first learn about this product?**

<input type="checkbox"/> Word of Mouth	<input type="checkbox"/> Magazine Article	<input type="checkbox"/> Store Advertisement	<input type="checkbox"/> Print Advertisement	<input type="checkbox"/> Store Display	<input type="checkbox"/> Internet
--	---	--	--	--	-----------------------------------

**Your gender**  
 Male  Female

**Your marital Status**  
 Married  Single

**For your primary residence, do you:**  
 Own  Rent

**Which best describes your family income?**

<input type="radio"/> Less than \$25,000	<input type="radio"/> \$50,000 - \$74,999	<input type="radio"/> over \$100,000	<input type="radio"/> \$25,000 - \$49,999	<input type="radio"/> \$75,000 - \$99,999
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Help us improve our products?

# Steps by step guide to Duramax Warranty Registration

## STEP 5: Purchase Decision (This is optional)

**Purchase Decision**

Please check the most important reasons influencing your purchase of this product:

- Brand Reputation
- Appearance
- Size
- Price
- Features
- Friend/Relative's Recommendation
- Advertised Special
- Salesperson's Recommendation
- Other

How did you first learn about this product?

- Word of Mouth
- Magazine Article
- Store Advertisement
- Print Advertisement
- Store Display
- Internet

Your gender  
 Male  Female

Your marital Status  
 Married  Single

For your primary residence, do you:  
 Own  Rent

Which best describes your family income?  
 Less than \$25,000  \$25,000 - \$49,999  \$50,000 - \$74,999  over \$100,000  \$75,000 - \$99,999

**Help us improve our products?**

	Strongly Disagree	Strongly Agree	Unable To Rate
Was the product easy to assemble?	★ ★ ★ ★ ★		●
Were the installation instructions clear?	★ ★ ★ ★ ★		●

## Steps by step guide to Duramax Warranty Registration

### STEP 6: Help us improve our products? / Additional Offers (These are optional)

Which best describes your family income?

Less than \$25,000
  \$50,000 - \$74,999
  over \$100,000
  \$25,000 - \$49,999
  \$75,000 - \$99,999

Help us improve our products?

	Strongly Disagree	Strongly Agree	Unable To Rate
Was the product easy to assemble?	☆☆☆☆☆		<input type="radio"/>
Were the installation instructions clear?	☆☆☆☆☆		<input type="radio"/>
Quality of product	☆☆☆☆☆		<input type="radio"/>
Value of product	☆☆☆☆☆		<input type="radio"/>
Did you ever contact customer service?	☆☆☆☆☆		<input type="radio"/>
Was our customer service helpful?	☆☆☆☆☆		<input type="radio"/>
How would you rate your overall experience	☆☆☆☆☆		<input type="radio"/>
Would you recommend Duramax to others	☆☆☆☆☆		<input type="radio"/>

**Other Comments**

**Additional Offers:**

Do you wish to receive offers or product updates via email?
  Do you wish to obtain information or opportunities from other companies via email?

**SUBMIT**

## Steps by step guide to Duramax Warranty Registration

**STEP 7:** Submit - Press Submit to Register your product.

The screenshot displays a web browser window with the URL [www.duramaxbp.com/warranty.php](http://www.duramaxbp.com/warranty.php). The page contains a survey with four questions, each with a five-star rating system and a radio button for submission:

- Did you ever contact customer service?
- Was our customer service helpful?
- How would you rate your overall experience?
- Would you recommend Duramax to others?

Below the survey is an "Other Comments" text input field. At the bottom of the form, there are two checkboxes for "Additional Offers":

- Do you wish to receive offers or product updates via email?
- Do you wish to obtain information or opportunities from other companies via email?

The "SUBMIT" button is highlighted with a red circle. The footer of the page includes navigation links for "About Us", "Products", and "Customer Care", along with social media icons for Facebook and YouTube. The copyright notice at the bottom reads "Copyright © 2017 Harwal Group of Companies | All Rights Reserved".

## Steps by step guide to Duramax Warranty Registration

Upon submission you will receive an email confirmation.

Please See Below Successful Warranty Registration:

**You have been registered successfully**

Hi Vicente

, This message confirms that you have successfully registered your Duramax product. You will also receive an email for your records (please check your spam folder if you did not receive the email in your inbox). Please also remember to retain a copy of your original purchase receipt, which will be required should you need to obtain in-warranty repairs. We appreciate your business and hope you enjoy your new Duramax product!